# TRENDING IN IT

Al Trust, Risk, & Security Management (TRiSM): Navigating the New Frontier of Al Integration



### **Emerging Trend of AI TRiSM in Business**

AI Trust, Risk, and Security Management (TRiSM) is a pivotal technology trend set to revolutionize businesses in the coming years. TRiSM aids organizations in identifying, monitoring, and reducing potential risks associated with AI technology, ensuring compliance with regulations and data privacy laws. This framework is becoming increasingly important as AI models become more prevalent and sophisticated.

### Gartner's Definition and the Importance of TRiSM

Defined by Gartner, AI TRiSM encompasses AI model governance, trustworthiness, fairness, reliability, robustness, efficacy, and data protection. It plays a critical role in detecting and mitigating risks associated with AI models, ensuring that decisions are based on reliable data, leading to authentic outcomes. Organizations incorporating TRiSM into their AI operations can see a 50% improvement in adoption rates due to improved model accuracy.

### Vulnerabilities and AI TRiSM's Role

Al models are vulnerable to cyber threats, including malware attacks, data breaches, and phishing scams. In 2022, there were approximately 236.1 million ransomware attacks globally, reflecting the increased risks associated with new technologies. TRiSM's framework, which includes data encryption and multi-factor authentication, helps in creating a secure foundation for AI models, thus allowing businesses to leverage AI safely for growth and enhanced client experiences.

#### **Real-World Examples of AI TRiSM**

- 1. Danish Business Authority (DBA): DBA infused its AI models with ethical standards, conducting fairness tests and establishing a model monitoring framework. This approach helped in managing AI models for monitoring financial transactions worth billions, enhancing trust with clients and stakeholders.
- 2. Abzu: A Danish startup, developed AI models capable of identifying cause-andeffect relationships, crucial in developing effective breast cancer drugs. These explainable models build trust with healthcare providers and patients by offering clear insights into AI's decision-making processes.

#### **Regulatory and Governance Aspects**

About 71% of people believe AI regulation is necessary, with many expecting external, independent oversight. There is strong global endorsement for the principles of trustworthy AI proposed by the European Union. In the workplace, while most are comfortable with AI augmenting and automating tasks, there is a preference for human control over sole AI decision-making.

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## The Four Pillars of the AI TRiSM Framework

- **1. Explainability/Model Monitoring**: Focusing on transparency, ensuring AI models provide clear explanations for their decisions and predictions.
- 2. Model Operations: Managing AI models throughout their lifecycle, including development, deployment, and maintenance.
- **3.** Al Application Security: Keeping models secure against cyber threats, crucial for handling sensitive data.
- **4. Privacy**: Protecting data used to train or test AI models, respecting individuals' privacy rights.

## Key Actions for Implementing AI TRiSM

- 1. Organizational Task Force: Setting up a dedicated team for managing AI TRiSM efforts.
- 2. Maximizing Business Outcomes: Implementing robust security, privacy, and risk management measures for AI systems.
- **3.** Involving Diverse Experts: Incorporating insights from various stakeholders, including tech experts, legal advisors, and ethicists.
- 4. Prioritizing AI Explainability & Interpretability: Using tools to understand AI models' inner workings, ensuring ethical and responsible actions.
- 5. Tailoring Methods to Use Cases & Components: Prioritizing data protection to prevent unauthorized access and misuse of data used by AI systems.

# **Global Attitudes Towards AI and Trust**

A study by KPMG and The University of Queensland revealed that while AI is transforming everyday life, it is still widely misunderstood. Three out of five people are ambivalent or unwilling to trust AI, but younger generations and the universityeducated are more accepting. However, there is a significant gap in understanding how AI is used, with 49% unclear about its application. The study also highlights that most people recognize AI's benefits but are equally aware of its risks, including cybersecurity, harmful use, job loss, and privacy concerns.

# **Conclusion: The Path Forward with AI TRiSM**

As AI continues to permeate various industries, from healthcare to retail, it brings new challenges in trust, risk, and security management. By 2026, organizations that operationalize AI transparency, trust, and security are expected to see a 50% improvement in model adoption, business goals, and user acceptance. Implementing AI TRiSM is not only a matter of compliance but also a strategic approach to harnessing AI's full potential while mitigating risks and building trust with stakeholders.